

# Worksheet 4. The next step from here

**How this works.** You have a 2035 where this place works. You know where it stands today. Do not plan backwards from 2035. Ask instead: if that is the direction we are heading, what is the **one next thing** we could build starting from today?

**Coordination infrastructure** means anything lasting that lets two or more people who do not share a boss act as if they did, without setting up a new organisation, and that keeps working after those people change jobs. For example: **a register** anybody can add to, with a named person who checks it, so entries grey out if nobody has checked them for a month · **a written standing**, three paragraphs long, that puts the district heat officer in the water control room · **a duty inside a contract that already exists**, such as a weekly floor round paid out of the lift maintenance line · **a routing rule**, so every heat call-out is matched to a building and the landlord hears about it within 48 hours · **a permission across a boundary**, so library staff may ring a named number when somebody has been asleep for two hours · **one new field in a system that already runs**, flagging which repair tickets sit next to a playground or a care home · **a fund with a trigger**, released automatically at heat warning level 2, with no application form.

|                                                                                                                                                  |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------|--|
| <b>1. The next small step</b><br>Name it. Something that could start from today and moves toward your 2035. Spend most of your time on this box. |  |
| <b>2. Who holds it?</b><br>A real organisation, not a job title.                                                                                 |  |
| <b>3. Who do you need to bring with you, and what is in it for them?</b><br>Name another table if that is the honest answer.                     |  |
| <b>4. What does it need?</b><br>Money, a rule change, data, a key, somebody's time.                                                              |  |
| <b>5. What does it make possible?</b><br>What could happen next that cannot happen now.                                                          |  |

The next step you could actually take, and what it opens up.