

Worksheet 2. Pull the thread, both ways

How this works.

- 1. Pick one thing from the last hour that went wrong. Write it in the middle box.
- 2. Go left. Ask “why did that happen?” and write the answer. Then ask why again. Keep going.
- 3. Go right. Ask “what did that lead to?” and write the answer. Then ask again. Keep going.
- 4. When there is more than one true answer, draw both. The map spreads out. That is the point.
- 5. When the end of a chain feeds back into its own beginning, draw an arrow back and circle it.
- 6. Use the coloured marker on the first box that is no longer about heat.

Worked example. Middle box: an 84-year-old dies at home.

Going left. Why? The flat never cooled down. Why? No air conditioning. Why? Not allowed on the facade. Why? The building is listed. Why? Nobody's job covers heritage and health together. Mark this one. It stopped being about heat.

Fork, from the same middle box. Why? Nobody checked on her. Why? No family nearby. Why? The care visit is twenty minutes, paid by the minute.

Going right. What did that lead to? An ambulance. And? A full emergency department. And? A slower response two districts away.

A loop. Isolation leads to invisibility. Invisibility means nobody checks. Nobody checking deepens the isolation. Draw the arrow back.

Stop at 15 minutes, even if you are in the middle of a chain. Unfinished maps are fine and they make the plenary better.

← WHY DID THAT HAPPEN?	WHAT WENT WRONG	WHAT DID THAT LEAD TO? →
	write it here	